



September 12, 2008

Mr. Miguel Marrero
Advance Office Installations, Inc.
37 Lukens Drive
New Castle, Delaware 19720

Reference: University of Pennsylvania / H Dev Project

Dear Mr. Marrero,

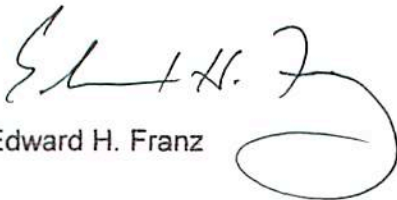
As you are aware, one of the responsibilities I have with our company, is the training and working with installation firms for our product. And I have done so, with many companies, nationally.

It is my pleasure to compliment your organization and the installation crew I worked with, on the above referenced project.

Above all of the normal expectations, their positive attitude and desire to learn a new product was most impressive. Despite many frustrating moments and " Out of Scope " (☺ , a new term I learned) conditions and influences, your staff dealt with it, and maintained a " Get the job done " attitude. And a most often overlooked condition, we had fun doing the project.

Again, my sincere compliments to all the guys. I look forward to working with your firm in the future.

Sincerely yours,

A handwritten signature in black ink, appearing to read "E. H. Franz". The signature is stylized and includes a large, circular flourish at the end.

Edward H. Franz

SEAN
FRANK
JAMAC